



# Terms & Conditions

**Deposit & Final Payment:** An initial deposit must be made within 48 hours of reserving space. Generally a \$400 deposit per person is due to confirm a reservation for fares over \$500 but under \$1000, a \$600 per person deposit is due for fares over \$1000 but under \$2000, a \$700 deposit is due for fares over \$2000. However, some deposit requirements may be higher or lower based on supplier, departure requirements and other variables. All prices are plus port charges and government, hotel, air departure and other service fees, surcharges or taxes and are subject to change at any time without notice. Additional surcharges may apply even after payment of deposit. Final payment is due 90 days prior to departure. If you prefer to pay in Canadian Dollars please note the conversion rate to U.S. Dollars fluctuates daily based on exchange rate as quoted in the Wall Street Journal. To take advantage of the cash/check discount (when applicable) the maximum amount that can be charged to a credit card is the deposit. No additional payments or extra amounts allowed.

**Cancellation Policy:** Loss of deposit (up to a maximum of \$250 per person) for any cancellation after booking. From 90 days until 75 days prior to departure there is a penalty of 25% of the cruise fare or full loss of deposit amount (whichever is greater). After final payment, cancellation penalties are as follows: 75 - 60 days prior is 75%; within 59 days is full penalty. Percentages apply to total cost of tour including any air adds.

**Documents:** You will receive documents approximately 10 days before your departure date, so long as final payment has been received. If you have two addresses, please clearly state to which address you would like your documents sent.

**We Highly Recommend Cancellation Protection Insurance:** Cancellation insurance begins at \$49.00 per person and the premium is based on the total amount spent for your vacation and your age group. To cover yourself for any preexisting conditions we recommend purchasing insurance at the time of initial deposit. Insurance will cover loss of deposit and cancellation penalties. Insurance will automatically be placed on your invoice unless you specifically request that insurance not be provided by signing a waiver of coverage. Coverage will not be in place until insurance payment is received.

**Transportation:** Free bus from select locations is offered for select departures from Miami or Ft. Lauderdale cruise ports. Custom pickup may be offered when your group reaches a minimum requirement of passengers at one approved location. The minimum requirement is set by the supplier (excluding Princess Cruises, which does not offer this complimentary custom pickup service). If your group does not reach the minimum requirement of passengers, transportation is still offered from the central pickup locations. No credit or refunds will be issued for transportation not used. Your booking office is not responsible for changes in pickup locations or times.

**Luggage:** The above rates have been costed for ONE piece of luggage per person. Additional surcharges will be applied for additional baggage.

**Proof of Citizenship:** A valid passport is your best form of proof of US citizenship. Most cruises leaving the United States will accept a raised seal birth certificate with a government issued photo identification. A Visa may be required for some international destinations. If you are not a US citizen you must check with your consulate office to insure proper documents. Your booking office can provide you with the phone numbers. Your booking office will not be responsible for proper proof of citizenship, Visa, vaccinations or any fees associated with such documentation or inoculations.

*\*\*\* Travelers to and from the Caribbean, Bermuda, Panama, Mexico and Canada will be required to have a passport or other government issued photo identification to enter or re-enter the United States. For Minors under Age 14 you must establish proof of citizenship AND proof of relationship. Previous U.S. passports are not acceptable as proof of relationship to the applying parent(s)/guardian(s). This is a change from prior travel requirements and will affect all United States citizens entering the United States from countries within the Western Hemisphere who do not currently possess valid passports. This new requirement will also affect certain foreign nationals who currently are not required to present a passport to travel to the United States. Most Canadian citizens, citizens of the British Overseas Territory of Bermuda, and to a lesser degree, Mexican citizens will be affected by the implementation of this requirement.\*\*\**

**Dates of Implementation are as follows:** January 8, 2007 – Requirement applied to all air and sea travel to or from Canada, Mexico, Central and South America, the Caribbean, and Bermuda. January 1, 2008 – Requirement extended to all land border crossings as well as air and sea travel.

**Responsibility:** The responsibility of your booking office is strictly limited. As an operator we sell the services of cruises, hotels, restaurants, airlines, attractions, etc. The operator is not responsible for any intentional or unintentional actions or omissions by suppliers. Your booking office reserves the right to substitute any services of similar or equal quality. Your booking office cannot be responsible for circumstances, causes, effects, weather, strikes, bankruptcy, etc., of suppliers. Your booking office cannot guarantee airlines, flight times, seat assignments, hotels, restaurants, shows, motorcoach vendors, or any other suppliers and changes may occur with regard to those suppliers and the services booked. Changes to the suppliers and/or the services booked have in no way any effect on your ability to cancel or waive the cancellation penalties that will be imposed as a result of your cancellation. Depending on home air gateway, a forced overnight in the originating city may be necessary at the traveler's expense. Entrance & departure taxes assessed by any city, state or country cannot be prepaid and will be each person's responsibility at the time of departure.

**Special Needs:** Guest with special needs including wheelchair should be self-sufficient or accompanied by a companion to provide any required assistance. Some ports of call and shore excursions may limit special needs passengers from leaving the vessel. Passengers must bring wheelchair for their own use and must notify your booking office before final payment.

**Acceptance:** Acceptance of cruise or tour participation means that the passenger agrees with all of the above terms and conditions and that each participant agrees that your booking office shall not be liable for any damage, loss or expenses occasioned by any suppliers. It is also agreed by and between passenger(s) and your booking office that all disputes and matters whatever arising under, in connection with or incidental to this agreement shall be litigated, if at all, in and before a court located in the city of Minneapolis, County of Hennepin, State of Minnesota, U.S.A. to exclusion of the courts of any other city, state or country.

# Travel Insurance

*Please ask your cruise specialist for coverage pricing and details.*

## Protection Plan Benefits

- Trip Cancellation - up to \$50,000
- Trip Interruption - up to \$50,000
- Trip Delay - \$600
- Missed Connection - \$500
- Medical Expense - \$50,000
- Emergency Evacuation and Repatriation of Remains - \$500,000
- Baggage & Personal Effects - \$1,000
- Baggage Delay - \$200
- Accidental Death & Dismemberment - \$25,000
- Access America Assist – included



## Air Add-Ons (all prices USD)

Atlanta, GA	\$475	Memphis, TN	\$475
Baltimore, MD	\$475	Milwaukee, WI	\$475
Boston, MA	\$475	Minneapolis, MN	\$475
Buffalo, NY	\$475	Montreal, QC	\$775
Calgary, AB	\$500	Nashville, TN	\$475
Charlotte, NC	\$475	New Orleans, LA	\$475
Chicago, IL	\$475	New York/Newark	\$475
Cincinnati, OH	\$475	Orlando, FL	\$375
Cleveland, OH	\$475	Philadelphia, PA	\$475
Columbus, OH	\$475	Phoenix, AZ	\$425
Dallas, TX	\$475	Portland, ME	\$525
Detroit, MI	\$475	Portland, OR	\$375
Denver, CO	\$525	Reno, NV	\$375
Ft. Lauderdale, FL	\$375	Salt Lake City, UT	\$375
Ft. Myers, FL	\$425	San Antonio, TX	\$475
Grand Rapids, MI	\$475	San Diego, CA	\$375
Hartford, CT	\$475	San Francisco, CA	\$375
Houston, TX	\$475	Seattle, WA	N/A
Indianapolis, IN	\$475	St. Louis, MO	\$475
Kansas City, MO	\$475	Tampa, FL	\$375
Las Vegas, NV	\$425	Toronto, ON	\$725
Los Angeles, CA	\$375	Vancouver, BC	\$175
Louisville, KY	\$475	Washington, DC	\$475
Miami, FL	\$375		